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DATACENTER & SUPPORT SERVICES

**Focus on your business while we take care of the rest !
Enjoy our datacenter services and 24x7 support for missioncritical infrastructures.**

SUPPORT SERVICES

REMOTE HANDS

Cost-effective colocation for businesses and operators with a small number of servers that can be accommodated within a 1/4 rack. This entry level offer is perfect to deploy a small number of servers in a totally secured data hall and rack with locks as standard.

- Switching power of a device OFF and ON
- Read your equipments screen display
- Toolless hardware replacements
- Connect devices (DVD/USB drive, consoles, cables, etc.)
- Portal access
- SMS notifications
- Tape Rotation Management

RESPONSE TIME

| responsive time | DC2 | DC3 | DC4 |
|------------------|-------|-------|-------|
| From 7am to 10pm | 20min | 20min | 45min |
| From 7am to 10pm | 90min | 90min | 90min |

SMART HANDS

For mission-critical infrastructures that required scheduled and complex technical operations, we provide advanced support solution.

Our on-site team can perform operations on your equipment making sure your business is running well !

- Replace broken hardware (RAM, disk, power supplies, RAID controllers, switches, PDUs, etc)
- Execute scheduled tasks, such as maintenance of hardware
- Diagnose and solve problems
- Equipment inventory and labeling
- Installing newly received equipment under specific instructions

DATACENTER SERVICES

SECURE STORAGE ROOM

We know how critical it is for your business performance to have a great capacity planning and be organized. Our team receive and store your equipments (hardware, cabling, etc.) in our our datacenter secure storage rooms and remove any disruptions in your business organizations.

MULTI-CLIENT STORAGE AREA

| DC2 | DC3 | DC4 |
|--------------|--------------|-------------|
| 10 Open days | 10 Open days | 4 Open days |

ON-SITE SERVICES

Each one of our datacenter offers multiple on-site services for you and your team. You can consider our data centers at your second office.

- On-site build room/storage room
- Managed office
- Secure on-site parking
- Meeting rooms and canteen
- Equipment lending

YOU HAVE A PROJECT OR NEED A QUOTATION ?

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